

DofE Open Expedition & Training, Terms & Conditions of Business 2022.

General Information:

Peak Expeditions Ltd is incorporated under the Companies Act 1985 as a private limited company, registered company no 12954972.

How to Book:

Bookings should be made by completing the online Form at www.peakexpeditions.co.uk. To secure the registration, payment of the full fee is required.

For organisations invoicing for the fees can be submitted upon request.

Cancellation and Refunds:

If you cancel your Expedition Package booking the following refund scale is applicable (this excludes the non-refundable deposit and monies paid in respect of any goods/services secured for your contract).

Where multiple bookings have been made, each Programme will be treated as an individual cancellation.

a. 61 or more days prior to the commencement of the programme	100% refund of the total charge
b. 60 – 31 days prior to the commencement of the programme	50% refund of the total charge
c. 30 – 15 days prior to the commencement of the programme	25% refund of the total charge
d. 14 or less days prior to the commencement of the programme	No refund

• Please note that if, for whatever reason, you have to withdraw from the Programme once it has commenced, there will be no right to any refund, irrespective of circumstances, and you will be responsible for arranging your own transport back home as soon as practically possible. We are unable to accommodate, or take responsibility for, individuals or groups once they have withdrawn from any aspect of the Programme.

Cancellation by Peak Expeditions:

The Programme will run as advertised subject to there being a minimum number of participants (fully paid) in place, failing which it will be cancelled. We will, where possible, not cancel a Programme in these circumstances less than four weeks before it is scheduled to start.

Peak Expeditions Ltd also reserves the right to cancel any Programme at any time, prior to commencement, due to other circumstances beyond our control, which make it impossible for Peak Expeditions Ltd to operate to the planned schedule. In either case, if the Programme is cancelled for which you have made a fully paid booking; you may transfer to the next available Programme organised by Peak Expeditions Ltd. In these circumstances Peak Expeditions Ltd will take all reasonable steps to accommodate your wishes as to a suitable alternative. If after reasonable efforts by both yourself and Peak Expeditions Ltd, it is not possible to agree a transfer of your booking, you may claim a full refund of the fee.

Equipment Hire:

The hirer accepts full responsibility to Peak Expeditions Ltd for loss or damage to any equipment hired or freely loaned, during the period of the Programme from whatever cause, and is fully responsible to Peak Expeditions Ltd for the safekeeping of the equipment and its return in equal order to Peak Expeditions Ltd at the end of the expedition. The hirer shall pay Peak Expeditions Ltd for all repairs and replacements to the equipment in the event of damage or loss.

Insurance:

Peak Expeditions Ltd will be responsible for only their own liability, including neglect attributable to its employees in the course of their duty; therefore, Peak Expeditions Ltd has a public liability insurance policy of up to £5m, along with appropriate Employers Liability Insurance. Please note that this is not 'Travel' type insurance and does not cover loss or damage to personal property, illness, injury, cancellation, etc Participants or their parent/guardians are responsible for any additional insurance (i.e. personal accident, property, etc.) for the Programme Expedition is in place and are advised to take out such insurance cover.

Team Numbers:

As soon as all participants' names are confirmed, they will be divided into teams of between 4 and 7. Each team member will be told the names and contact details of the other team members, allowing preliminary introductions to be carried out and to make plans for and the purchase of expedition food.

By registering on the Programme you are agreeing for your details to be shared in this way. As you would expect, no confidential information will be disclosed to other team members.